



March 17, 2020

Dear Valued Willamette Falls Paper Customers,

The development of the coronavirus (COVID-19) continues to have a significant impact on us personally and on businesses around the world. At Willamette Falls Paper Company, our primary concern is the health and safety of our employees, vendors, suppliers and customers. We are closely monitoring the situation, both locally and nationally, and the mill has implemented numerous measures to help minimize the risk at our facility.

We understand that the conditions are changing rapidly. The mill management team continues to review the situation daily and has developed plans to avoid minimal disruption.

The mill does not source raw materials from any of the areas heavily affected by the coronavirus and has not had any interruptions in our supply chains or paper production to date, nor do we expect any.

These are unprecedented times, and ongoing communication is even more critical than ever. We will keep you informed and work with you to adapt as needed while we continue to provide quality products and services to our customers. If you have any questions or need additional information, please reach out to me directly or to your sales manager.

Respectfully,

A handwritten signature in black ink that reads "Brian Koenen".

Brian Koenen
CEO, Willamette Falls Paper Company